

# In8Sync DirectConnect Radial

## PRODUCT OVERVIEW

In8Sync's Radial Connector is part of In8Sync DirectConnect (IDC), an Advanced Integration Platform running directly within your NetSuite account. The IDC platform provides a user-friendly central management dashboard for all connections, with easy to understand status reports, error handling and configuration tools. Built to be used by business operators, the IDC dashboard provides the information for users to identify, correct and reprocess any data flow errors, and even install and configure new connections. Using IDC, new connections are built in a fraction of the time, are cost effective and reduce the complexity of building new applications from scratch.

## KEY FEATURES

### Radial Key Features

- Automatically sync NetSuite Sales Orders and Transfer Orders to Radial for fulfillment
- Sync NetSuite Purchase Orders and Transfer Orders to Radial for receiving
- Configure and monitor sync activity in NetSuite
- Automatically receive Inbound Orders from Radial into NetSuite
- Manage sync data in native NetSuite Page

### In8Sync's DirectConnect Core Product Key Features

- **Directly Installed into your NetSuite account**
  - In8Sync's DirectConnect eliminates the need for an external integration platform (Middleware)
  - Protected by NetSuite's security protocols
- **Integration Management Dashboard**
  - Manage all your applications within a single dashboard
  - Easy-to-read user interface
  - Monitor connection statuses and activity
  - Identify, correct, and reprocess data errors
  - Schedule and initiate connector features, such as flows and triggers
- **Easy to Use Setup Features**
  - Self service wizard guides users through installation and configuration
  - Take advantage of pre-mapped configurations to simplify the setup process
  - Change common connection settings including account mappings and sync conditions without technical expertise
  - Run tests prior to going live.

## FLOWS

Flow	Description
Item Matching   Radial to NetSuite Items	Match existing Radial sku list with NetSuite items. Use the standard item id field or another field on the NetSuite record to match up the Radial sku with NetSuite items.
Item Master   NetSuite item list to Radial	Create new items in the Radial API directly from NetSuite. The item master list can use any item field as a condition to be included.
Sales Order   NetSuite Sales Orders created in Radial	NetSuite Sales Orders will automatically sync to Radial when the Sales Order location matches the Radial location and the order is pending fulfillment.
Item Fulfillment   Radial Shipments to NetSuite	All shipments generated in Radial will automatically create item fulfillments records connected to the associated Sales Orders that were synced into Radial.
Purchase Orders   NetSuite PO to Radial	NetSuite Purchase Orders will automatically sync to Radial when the location for Radial is configured.
Transfer Orders   NetSuite TO to Radial	NetSuite Transfer Orders will automatically sync to Radial when the location for Radial is configured.
Return Authorization   NetSuite RMA to Radial	When you create a Return Authorization in NetSuite that was fulfilled by Radial, the IDC sync will send the RMA to Radial to receive the return against the RMA.
Item Receipt   Radial receiving to NetSuite	When Radial receives inbound shipments, the integration will automatically create the corresponding item receipt record in NetSuite.
Inventory Variance   Radial On Hand Stock to NetSuite	Once a day NetSuite will retrieve a report from Radial about On Hand stock levels and generate a report in NetSuite comparing the stock levels between the two systems, giving you the ability to auto generate inventory adjustments
Vendor Bill   Radial billing to NetSuite	Vendor Bills are slated to be supported in a future release once Radial supplies the data point.

## FUNCTIONALITY

### Out-of-the-Box (Standard Connections)

- **Item Matching (Radial SKUs → NetSuite Item)**
  - Searches Radial for existing SKUs
  - Matches with NetSuite Item ID or designated field
  - Triggered manually for all products or scheduled
- **Item Master (NetSuite items → Radial SKUs)**

- Create SKUs in Radial
- Sends SKU or item id and title
- Stores Radial SKU id on NetSuite item record
- **Sales Order & Transfer Order (NetSuite Order → Radial Order)**
  - Create order in Radial system for fulfillment
  - Syncs on schedule, real-time or on demand
  - All line items are synced. Order updates are not supported in the Radial API
- **Purchase Order & Transfer Order (NetSuite Order → Radial ASN)**
  - Create an ASN in Radial system for receipt
  - Syncs on schedule, real-time or on demand
  - All line items are synced. ASN updates are supported
- **Item Fulfillment (Radial Order → NetSuite Order)**
  - Creates Item Fulfillment record in NetSuite against Sales Order or Transfer Order
  - Updates new shipments into NetSuite as often as every 15 minutes
  - Supplies tracking information in Item Fulfillment
- **Item Receipt (Radial ASN → NetSuite Order)**
  - Creates Item Receipt record in NetSuite against Purchase Order or Transfer Order
  - Updates receipts into NetSuite as often as every 15 minutes
  - Fully automated
- **Vendor Bill (Radial Bill → NetSuite Order)**
  - Coming soon

## CUSTOM FLOWS (OPTIONAL)

When a customer has unique requirements that are not met with the out of the box ‘Standard Flows’, Custom Flows can be created to meet their requirements. These can be added to any IDC Sub-Apps. These custom flows will be discussed and recorded during the customer scoping call using the Customer Scoping Document.

## INTEGRATION CONSIDERATIONS

- An active Radial account is a prerequisite for using the service.
- You may require a SuiteCloud Plus license for high volume usage.
- Service setup may call for NetSuite administration skills.

## SPECIFIC USE CASES

- When a Drop Ship Order is received from Amazon Vendor Central, it is automatically converted to a Sales Order and sent to Radial for shipping. Tracking information is then received and updated in AVC.
- A B2B order can be manually created in NetSuite, which will auto-generate a Purchase Order in NetSuite. Both the Sales Order and Purchase Order will then be sent to Radial for receiving and shipping.
- In8Sync’s Shopify SuiteApp allows Shopify Orders to be imported into NetSuite and automatically fulfilled by Radial, with tracking information updated in Shopify.

# FLOWCHART

