

In8Sync DirectConnect CEVA Logistics

PRODUCT OVERVIEW

The NetSuite-CEVA Logistics integration streamlines inventory management by syncing NetSuite sales and transfer orders, and automatically creating item fulfillment records for shipments generated in CEVA Logistics.

Users can create new items in the CEVA Logistics API and match existing SKUs with NetSuite items. The integration also enables automatic syncing of NetSuite transfer orders and supports inbound shipments, making it easy to manage inventory across both systems. Daily reports from CEVA Logistics compare on-hand stock levels with NetSuite, providing the ability to auto-generate inventory adjustments.

The integration supports return authorizations and automatically creates corresponding item receipt records when CEVA Logistics receives inbound shipments. CEVA Logistics will soon support vendor bills, providing a complete solution for businesses looking to streamline their inventory management process.

In8Sync's CEVA Logistics Connector is part of In8Sync DirectConnect (IDC), an Advanced Integration Platform running directly within your NetSuite account. The IDC platform provides a user-friendly central management dashboard for all connections, with easy to understand status reports, error handling and configuration tools. Built to be used by business operators, the IDC dashboard provides the information for users to identify, correct and reprocess any data flow errors, and even install and configure new connections. Using IDC, new connections are built in a fraction of the time, are cost effective and reduce the complexity of building new applications from scratch.

KEY FEATURES

CEVA Logistics Key Features

- The NetSuite-CEVA Logistics integration allows for automatic syncing of NetSuite sales orders and transfer orders for efficient fulfillment.
- NetSuite purchase orders and transfer orders can be easily synced to CEVA Logistics for receiving, providing greater visibility and control over the entire order management process.
- The integration can be easily configured and monitored within NetSuite, giving users greater control over their sync activity.
- Inbound orders from CEVA Logistics are automatically received into NetSuite, reducing manual data entry and streamlining the order fulfillment process.
- Sync data can be managed in NetSuite's native page, providing a seamless and user-friendly experience.

In8Sync's DirectConnect Core Product Key Features

- **Directly Installed into your NetSuite account**
 - In8Sync's DirectConnect eliminates the need for an external integration platform (Middleware)
 - Protected by NetSuite's security protocols
- **Integration Management Dashboard**
 - Manage all your applications within a single dashboard
 - Easy-to-read user interface
 - Monitor connection statuses and activity
 - Identify, correct, and reprocess data errors
 - Schedule and initiate connector features, such as flows and triggers
- **Easy to Use Setup Features**
 - Self service wizard guides users through installation and configuration
 - Take advantage of pre-mapped configurations to simplify the setup process
 - Change common connection settings including account mappings and sync conditions without technical expertise
 - Run tests prior to going live.

FLows

Flow	Description
Item Matching CEVA Logistics to NetSuite Items	The NetSuite-CEVA Logistics integration streamlines inventory management by matching CEVA Logistics SKUs with NetSuite items, using the standard item ID field or another field on the NetSuite record.
Item Master NetSuite item list to CEVA Logistics	Users can create new items in the CEVA Logistics API directly from NetSuite, and include any item field as a condition in the item master list.
Sales Order NetSuite Sales Orders created in CEVA Logistics	NetSuite sales orders automatically sync to CEVA Logistics when the order location matches the CEVA Logistics location and the order is pending fulfillment.
Item Fulfillment CEVA Logistics Shipments to NetSuite	All shipments generated in CEVA Logistics automatically create item fulfillment records connected to the associated sales orders synced into CEVA Logistics.
Purchase Orders NetSuite PO to CEVA Logistics	NetSuite purchase and transfer orders automatically sync to CEVA Logistics when the CEVA Logistics location is configured.
Transfer Orders NetSuite TO to CEVA Logistics	The integration enables automatic syncing of NetSuite transfer orders to CEVA Logistics when the CEVA Logistics location is configured.

Return Authorization NetSuite RMA to CEVA Logistics	In the event of creating a return authorization in NetSuite that is fulfilled by CEVA Logistics, the IDC sync will send the RMA to CEVA Logistics for processing.
Item Receipt CEVA Logistics receiving to NetSuite	When CEVA Logistics receives inbound shipments, the integration will create the corresponding item receipt record in NetSuite automatically.
Inventory Variance CEVA Logistics On Hand Stock to NetSuite	Daily, NetSuite retrieves a report from CEVA Logistics about On Hand stock levels and generates a report in NetSuite comparing stock levels between the two systems, providing the ability to auto-generate inventory adjustments.
Vendor Bill CEVA Logistics billing to NetSuite	CEVA Logistics will support vendor bills in a future release, allowing for complete integration of the inventory management process.

FUNCTIONALITY

Out-of-the-Box (Standard Connections)

- **Item Matching (CEVA Logistics SKUs → NetSuite Item)**
 - Searches CEVA Logistics for existing SKUs
 - Matches with NetSuite Item ID or designated field
 - Triggered manually for all products or scheduled
- **Item Master (NetSuite items → CEVA Logistics SKUs)**
 - Create SKUs in CEVA Logistics
 - Sends SKU or item id and title
 - Stores CEVA Logistics SKU id on NetSuite item record
- **Sales Order & Transfer Order (NetSuite Order → CEVA Logistics Order)**
 - Create order in CEVA Logistics system for fulfillment
 - Syncs on schedule, real-time or on demand
 - All line items are synced. Order updates are not supported in the CEVA Logistics API
- **Purchase Order & Transfer Order (NetSuite Order → CEVA Logistics ASN)**
 - Create an ASN in CEVA Logistics system for receipt
 - Syncs on schedule, real-time or on demand
 - All line items are synced. ASN updates are supported
- **Item Fulfillment (CEVA Logistics Order → NetSuite Order)**
 - Creates Item Fulfillment record in NetSuite against Sales Order or Transfer Order
 - Updates new shipments into NetSuite as often as every 15 minutes
 - Supplies tracking information in Item Fulfillment
- **Item Receipt (CEVA Logistics ASN → NetSuite Order)**
 - Creates Item Receipt record in NetSuite against Purchase Order or Transfer Order
 - Updates receipts into NetSuite as often as every 15 minutes
 - Fully automated

- **Vendor Bill (CEVA Logistics Bill → NetSuite Order)**
 - Coming soon

CUSTOM FLOWS (OPTIONAL)

When a customer has unique requirements that are not met with the out of the box ‘Standard Flows’, Custom Flows can be created to meet their requirements. These can be added to any IDC Sub-Apps. These custom flows will be discussed and recorded during the customer scoping call using the Customer Scoping Document.

INTEGRATION CONSIDERATIONS

- The service can only be accessed with an active CEVA Logistics account.
- A SuiteCloud Plus license may be necessary for high volume usage.
- Service setup may require NetSuite administration skills.

SPECIFIC USE CASES

1. Sales Orders are automatically sent to CEVA Logistics for shipment upon conversion from Amazon Vendor Central Drop Ship Orders. AVC is updated upon receipt of tracking information.
2. Generating a B2B order manually in NetSuite creates a Purchase Order in NetSuite that is automatically sent to CEVA Logistics along with the Sales Order for receiving and shipping.
3. CEVA Logistics automatically fulfills Shopify Orders that come into NetSuite via In8Sync’s Shopify SuiteApp and tracking information is updated in Shopify.

FLOWCHART

